



iManifold Platform Privacy Policy

Revision Date: **July 15, 2019**

At North Park Innovations Group, Inc., (hereinafter “We” or the “Company”) we are committed to maintaining the confidentiality, integrity and security of any personal information submitted to us through your usage of the iManifold Platform. This Privacy Policy explains how we use and protect personal information and data provided to us and stored through our customers’ usage of the iManifold Platform (the “Service”) and how we protect and use that information. “Personal information” for purposes of this Policy means information that identifies you, such as your name, street address, phone number, or email address. “Data” for the purposes of this Policy means information that is uploaded and stored on our servers, including but not limited to, job location, geo-tag, equipment type and data, climate data, system performance information, diagnostic and mechanical information, and job notes.

1. Protection and Dissemination of Personal Information and Data

We may convey our customer’s personal information or Data to third parties for the following reasons, amongst others which may arise from time to time:

- to analyze site usage and improve the Service;
- to deliver to you any administrative notices and communications relevant to your use of the Service;
- to fulfill your requests for certain products and services;
- for market research, project planning, troubleshooting problems, detecting and protecting against error, fraud or other criminal activity;
- to third-party contractors for research and development purposes;
- to enforce the iManifold Platform Conditions and Terms of Use;
- as otherwise set forth in this Privacy Policy;
- for any other legitimate business purpose.

2. With Whom Do We Share the Data?

We may work with other companies or individuals for the purpose of conducting research on system usage and efficiency and other business purposes. These companies may be granted access to the Data needed to perform their functions, but are prohibited from using the Data for any other purpose. In addition, we may release data to third parties when disclosure is required by law or as needed to exercise or preserve our legal rights, or to take action regarding potentially illegal activities, as well as in the event of a sale, assignment, bankruptcy, or other disposal of all or part of our business or assets.



3. Security

We use a combination of firewall barriers, encryption techniques and authentication procedures, among other methods, to maintain the security of your personal information and uploaded Data. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% percent secure.

4. We post updated versions of our Privacy and Security Policies on our website

We reserve the right to update or modify this Privacy Policy and shall post the most recent version of this Policy to our website (www.iManifold.com). The date of the most recent revision appears at the top of the Policy. Changes take effect immediately upon posting.

5. Contact us if you have any questions or concerns

If you have questions, comments, concerns or feedback regarding this Privacy Policy or any other privacy or security concern, please contact us by calling Customer Service at (716) 699-2031 or by e-mailing us at info@NPInnovations.com.