



Warranty Information for iManifold PULSE!

1. Your Pulse warranty is automatically registered at time of Pulse Subscription Activation.
2. Our warranty covers manufacturer's defects from the date of your Pulse Subscription Activation, and only on the original installation:
 - All sensors 90 days
 - Pulse Hub Unit.....1 year
3. Water damage, improper sensor installation, improper wiring, or damage from improper use or handling, and/or vandalism damage will NOT be covered by the Pulse warranty.
4. Submit warranty claims by calling (716) 699-2031, Option #1 or by emailing info@npinnovations.com with your information so we can reach you. We will issue you an RMA number and instructions to return your item(s).
 - a. After issuing the RMA, we will send you the replacement component(s) right away, if needed.
 - b. If we send replacement components, you must return the original component(s) requested for warranty within 14 calendar days or your credit card will be charged for the cost of the replacement of those components, regardless of the warranty status.
 - c. In all cases, once we receive and inspect the original components, we will either warranty the claim or advise you what the repair or replacement charge will be.